

# Care.com Family Care Benefits

Care.com's family care benefits are here to support you as you're trying to manage it all while caring for those you love, including yourself.

## BENEFITS INCLUDE:

### Care.com Membership

Post jobs, search, and reach out to local caregivers 24/7, to find care for children, adults, pets, housekeeping, tutors, and more.

### Backup Care

Vetted and subsidized adult care and child care, when your regular care is not available, and reimbursement for child, adult and pet care through your personal network when in-network options are not available.

### Care Specialists

Comprehensive resources and 24/7 personalized assistance from Care Specialists to support you with parenting, child & senior care, pet care and education.

### LifeMart Discounts

Online platform providing offers and discounts on products and services nationwide.

## YOUR BENEFITS INCLUDE:

Care.com Membership  
Backup Care  
Care Specialists  
LifeMart Discounts

## YOUR BACKUP CARE BENEFIT DETAILS:

Up to 10 days per year

## SUBSIDIZED RATES:

\$5/hour for in-home care  
\$20/day for in-center care

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aeo.care.com

## Frequently Asked Questions

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### What is Care.com?

Care.com is an employee benefit that helps manage your family care needs while balancing work. Enroll today to learn more.

### How do I sign up?

Visit your company's Care.com website or download the Care.com app to enroll (available in the App Store on your iOS device, and on Google Play). Your HR department has selected your username, which could be your work email address, employee ID, or another unique employee identifier.

### I have questions about my Care.com benefits. Who should I contact?

You can talk to a member of your HR department or contact Care.com directly by calling 866-814-1638.

### What kind of information do I need to provide about my dependents?

To ensure your care needs are met, we will ask for the following information during enrollment: name, age, gender, and details on any special needs.

## How it Works:

- 1 Register or log in to your account via [AEO.care.com](https://AEO.care.com).  
Identify the type of care you need on your company's Care.com website. If you're calling in, press the number that corresponds to your care needs.
- 2
- 3 Follow the prompts to complete your search for care.

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